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| Period      | June 2023 – Jan 2023   |
| Project     | Horumarinta Cilmiga IV - Education for Empowerment Through Cohesive and Harmonized Systems.  |
| Donor       | CARE   |
| Partner     | CARE   |
| Location    | Somaliland   |
| Description | This project focuses on improving education quality through training and system strengthening by improving educational attainment and employability in Somaliland. |

| Objective   | Achievements   |
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| <ul style="list-style-type: none"> <li>• Provide Technical Vocation Education Training (TVET) for employment.</li> <li>• Reach children with special needs.</li> <li>• Train 60 students in web development, graphics, motion design, and digital marketing.</li> </ul> | <ul style="list-style-type: none"> <li>• Provided Technical Vocation Education Training (TVET) opportunities for employment.</li> <li>• Reached children with special needs, ensuring inclusivity in education.</li> </ul> |

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| Period      | June 2023 – Oct 2023   |
| Project     | Inclusive Resilience in Somalia (IRiS)   |
| Donor       | Multi-donor Fund   |
| Partner     | DT-Global  |
| Location    | Somalia  |
| Description | Entrepreneurship training and Access to Finance for select IDP youth in Mogadishu, Kismayu and Baidao. |

| Objective   | Achievements   |
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| <ul style="list-style-type: none"> <li>• Equip the youth with the necessary skills and knowledge to manage viable, sustainable, and profitable small business enterprises.</li> <li>• Provide a bespoke investment readiness plan for each of the pre-identified 150 youth-led start-ups.</li> <li>• Assist the youth in securing bank loans through the provision of investment readiness training.</li> <li>• Offer mentorship to the youth to ensure the successful implementation of their business plans.</li> </ul> | <ul style="list-style-type: none"> <li>• Trained 300 youth in various skills necessary for managing successful small businesses.</li> <li>• Developed individualized investment readiness plans for 300 youth-led startups, aligning strategies with their specific business needs and goals.</li> <li>• Facilitated successful loan acquisition for 300 of trained youth, enabling them to secure financial support for their businesses.</li> <li>• Provided ongoing mentorship and support, resulting in the successful implementation and sustainability of 300 youth-led businesses.</li> </ul> |

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| Period      | January 2023 – Aug 2023  |
| Project     | Play for Peace   |
| Donor       | UN Peacebuilding Fund  |
| Partner     | FAO  |
| Location    | Somalia  |
| Description | The project employed gamification and technology in creating communication channels, empowering youth and women, increasing community engagement, and promoting peaceful conflict resolution through various activities. |

| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>• Create effective channels for communication and collaboration among community members enabling them to engage in project selection and cooperative dialogue.</li> <li>• Promote youth leadership and empowerment while creating opportunities for women to participate actively in community initiatives, fostering a more inclusive and vibrant local community.</li> <li>• Increase community engagement and civic participation, as well as promote peaceful conflict resolution.</li> </ul> | <ul style="list-style-type: none"> <li>• Youth Leadership Development through empowering young individuals to take on leadership roles in the community.</li> <li>• Peaceful Coexistence through enhanced mutual understanding promoting stability and reducing displacement.</li> <li>• Agricultural Development through resource sharing and reduced conflict.</li> </ul> |

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| Period      | May 2022 – August 2023  |
| Project     | Promoting Inclusive Action in Peacebuilding   |
| Donor       | Un Peacebuilding Fund   |
| Partner     | IOM   |
| Location    | Somalia   |
| Description | Addresses inter-communal conflicts in the Lower Shabelle region of Somalia, by engaging young individuals in developing resource management and governance systems through collaboration with women and youth associations. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>• Empower 238 young individuals for resource management and governance through women and youth associations.</li> </ul> | <ul style="list-style-type: none"> <li>• Improved Inter-Community Relations</li> <li>• Enhanced Youth Leadership.</li> <li>• Increased Civic Engagement.</li> <li>• Peaceful Conflict Resolution.</li> </ul> |

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| <ul style="list-style-type: none"> <li>• Resolve historical clan conflicts in the Lower Shabelle region to promote peaceful coexistence.</li> <li>• Enhance living conditions by addressing humanitarian issues in the project area.</li> </ul> | <ul style="list-style-type: none"> <li>• Inclusivity for Women.</li> </ul> |
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| Period      | April 2023 – September 2023  |
| Project     | Superstar Competition  |
| Donor       | Oxfam  |
| Partner     | Oxfam  |
| Location    | Somaliland   |
| Description | Investment opportunity promoting sustainable and responsible supply chain practices. This initiative seeks businesses committed to environmental and social change, aligning with global impact-driven models. |

| Objective   | Achievements  |
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| <ul style="list-style-type: none"> <li>• Encourage businesses to adopt fair and sustainable practices throughout their supply chains, considering the entire product lifecycle, from sourcing to disposal.</li> <li>• Collaborate with various stakeholders, including suppliers, financial service providers, off-takers, and logistic providers, to drive collective efforts toward sustainability and responsible business practices.</li> <li>• Extend the initiative's scope to encompass businesses across Somaliland, demonstrating a commitment to inclusive sustainability efforts within the region.</li> </ul> | <ul style="list-style-type: none"> <li>• Six outstanding companies were shortlisted to showcase their potential for fostering sustainability within their supply chains.</li> <li>• Three businesses were selected to receive investment grants. Ruman Integrated Farm received the highest grant of \$14,000, MoMarket Online received \$8,000, and Sixa Bee Production received \$3,000.</li> <li>• The Shaqodoon-Oxfam investment opportunity serves as a beacon for sustainable and impact-driven business practices, promoting a holistic perspective that integrates social, environmental, and governance principles.</li> </ul> |

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| Period   | January 2022 – July 2022                   |
| Project  | Empowering Youth Through Mobile Technology |
| Donor    | Oxfam                                      |
| Partner  | Oxfam                                      |
| Location | Somaliland                                 |

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| <b>Description</b> | Empowerment of disadvantaged youth by providing them with motorcycle riding and maintenance training, alongside soft skills education to improve their livelihoods, fostering economic opportunities and sustainable mobility in the region. |
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| Objective   | Achievements   |
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| <ul style="list-style-type: none"> <li>• Increase economic opportunities for disadvantaged youth by enabling them to own and operate motorcycles.</li> <li>• Deliver technical skills training to equip youth with the ability to maintain and repair their motorcycles, promoting self-sufficiency.</li> <li>• Utilize mobile-based technology to streamline delivery systems, connect motorbike riders with e-commerce platforms, and facilitate their engagement with clients, enhancing their income-generating potential.</li> </ul> | <ul style="list-style-type: none"> <li>• Improved the livelihoods of participants and their families through increased income from their new business ventures.</li> <li>• Enhanced soft skills among the participants, including customer care, first aid, and knowledge of Somaliland traffic rules and regulations.</li> <li>• Reduced traffic congestion and air pollution in Hargeisa by promoting motorcycle transportation as a viable alternative to other modes of transportation.</li> </ul> |

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| <b>Period</b>      | May 2022 – Sep 2022   |
| <b>Project</b>     | Waheen Market Relief - Cash Injection for affected MSMEs  |
| <b>Donor</b>       | Oxfam   |
| <b>Partner</b>     | Oxfam   |
| <b>Location</b>    | Somaliland  |
| <b>Description</b> | The project supported 80 micro business owners affected by the Waheen fire through provision of cash grants, training, and a business support hotline to empower entrepreneurs and promote economic recovery. |

| Objective   | Achievements   |
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| <ul style="list-style-type: none"> <li>• Provide cash grants to 80 micro business owners.</li> <li>• Mentor and train businesses in basic bookkeeping practices.</li> <li>• Assist impacted households in regaining their livelihoods and resuming market activities.</li> <li>• Train 8 social workers to offer psychosocial support to women business owners.</li> <li>• Establish a dedicated hotline for business support.</li> </ul> | <ul style="list-style-type: none"> <li>• Economic Recovery through Cash grants.</li> <li>• Empowered businesses through financial literacy training.</li> <li>• Livelihood restoration.</li> <li>• Psychosocial support for women business owners through trained social workers.</li> <li>• Establishment of a dedicated hotline for business support ensures timely assistance and advice when needed.</li> <li>• Safety Awareness contributing to a safer working environment.</li> </ul> |

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| Period      | January 2016 – December 2023   |
| Project     | The Next Economy   |
| Donor       | One Percent Club   |
| Partner     | Crosswise Works  |
| Location    | Somaliland   |
| Description | Addresses the evolving challenges young people face in the changing job market by equipping them with the necessary skills and opportunities for employment and entrepreneurship, with a focus on soft skills development, work experience, and nurturing entrepreneurial ambitions. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>• Provide young people with foundational skills to enhance employability.</li> <li>• Offer initial work experience opportunities to develop soft skills.</li> <li>• Foster entrepreneurship by supporting ambitious individuals with business ideas.</li> <li>• Bridge the gap between young people's aspirations and the evolving labor market.</li> </ul> | <ul style="list-style-type: none"> <li>• Youth received support from civil society organizations and the business community, facilitating job and internship placements.</li> <li>• Beneficiaries experienced a significant improvement in their employability skills, resulting in increased job prospects. This initiative has also reduced their inclination toward illegal migration and fostered hope for Somaliland's future, making the youth advocates for peace.</li> <li>• The program established a crowdfunding platform for beneficiaries to showcase their innovative business ideas.</li> </ul> |

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| Period      | January 2019 – July 2022  |
| Project     | EU Restore II   |
| Donor       | EU  |
| Partner     | WVI   |
| Location    | Somaliland & Puntland   |
| Description | The project aimed to address the challenge of enhancing food security, livelihoods, and resilience in 44 targeted communities across Somaliland and Puntland. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>• Sustainably improve food security and livelihoods in 44 targeted communities in Somaliland and Puntland.</li> </ul> | <ul style="list-style-type: none"> <li>• Expanded online fundraising platforms linked to Community Action and Adaptation Plans (CAAPs) to secure co-financing from diaspora</li> </ul> |

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| <ul style="list-style-type: none"> <li>• Build resilience among vulnerable households and their communities in the same regions.</li> <li>• Strengthen the resilience of Somalis, bridging the gap between emergency relief and rehabilitation.</li> </ul> | <p>communities, private sector, and individual contributions.</p> <ul style="list-style-type: none"> <li>• Successfully implemented and completed CAAPs in Lasanod, Burao, Badhan, Bossaso, and Eyl.</li> <li>• Established a feedback system for beneficiaries, including the setup of <a href="http://somrep.onlinefeeds.org/">http://somrep.onlinefeeds.org/</a>, the allocation of a dedicated short code (3041), and the distribution of Interactive Voice Response (IVR) to beneficiaries.</li> <li>• Trained 50 students in digital design through programs like GaroBits, enhancing their digital skills and employability.</li> <li>• Provided start-up awards and/or start-up kits to graduates to facilitate self-employment opportunities.</li> </ul> |
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| Period      | March 2019 – December 2022  |
| Project     | EU Restore I (Enhancing Resilience in Somalia)  |
| Donor       | SIDA  |
| Partner     | WVG   |
| Location    | Somaliland & Puntland   |
| Description | The project aimed to address the challenge of enhancing food security, livelihoods, and resilience in 44 targeted communities across Somaliland and Puntland. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>• Sustainably improve food security and livelihoods in 44 targeted communities in Somaliland and Puntland.</li> <li>• Build resilience among vulnerable households and their communities in the same regions.</li> </ul> <p>Strengthen the resilience of Somalis, bridging the gap between emergency relief and rehabilitation.</p> | <ul style="list-style-type: none"> <li>• Expanded online fundraising platforms linked to Community Action and Adaptation Plans (CAAPs) to secure co-financing from diaspora communities, private sector, and individual contributions.</li> <li>• Successfully implemented and completed CAAPs in Lasanod, Burao, Badhan, Bossaso, and Eyl.</li> <li>• Established a feedback system for beneficiaries, including the setup of <a href="http://somrep.onlinefeeds.org/">http://somrep.onlinefeeds.org/</a>, the allocation of a dedicated short code (3041), and the distribution</li> </ul> |

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|  | of Interactive Voice Response (IVR) to beneficiaries. |
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| Period      | January 2020 – September 2023   |
| Project     | Consolidating Resilience Gains in Somalia   |
| Donor       | BMZ   |
| Partner     | World Vision  |
| Location    | Somalia   |
| Description | The project works with 43 communities in Southern Somalia to implement 16 infrastructure projects, funded through community contributions and matching funds, to address recurrent climatic shocks. |

| Objective   | Achievements  |
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| <ul style="list-style-type: none"> <li>Enhance the resilience of vulnerable Somali people, households, communities, and systems.</li> <li>Improve food security and sustainable livelihoods in affected areas of Southwest State.</li> <li>Strengthen disaster risk management capacities.</li> <li>Implement 16 infrastructure projects in collaboration with 43 communities in Southern Somalia.</li> </ul> | <ul style="list-style-type: none"> <li>Improved food security and increased access to sustainable livelihoods for vulnerable populations.</li> <li>Successful implementation of infrastructure projects, fully financed by community contributions and matching funds.</li> <li>Enhanced resilience of Somali people, households, communities, and systems to recurrent climatic shocks.</li> </ul> |

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| Period      | October 2020 - 2025   |
| Project     | Accelerated Economic Empowerment of Youth   |
| Donor       | EU  |
| Partner     | UNFPA   |
| Location    | Somaliland & Somalia  |
| Description | This project aims to create safe spaces for youth to engage in peacebuilding, skills development, income generation, entrepreneurship, and cultural activities, thereby preventing disenfranchisement and radicalization. |

| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>Improve opportunities for youth to engage in peacebuilding, skills development, income</li> </ul> | <ul style="list-style-type: none"> <li>Increased engagement of Somali youth in peacebuilding, skills development, income</li> </ul> |

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| <p>generation, entrepreneurship, sports, and culture.</p> <ul style="list-style-type: none"> <li>• Create safe spaces for youth to realize their full potential as productive agents of positive change.</li> <li>• Increase youth's access to services and support for improving income-generating opportunities.</li> <li>• Enhance the enabling environment for youth participation in public policy formulation and decision-making at national, local, and community levels.</li> </ul> | <p>generation, entrepreneurship, sports, and cultural activities.</p> <ul style="list-style-type: none"> <li>• The establishment of safe spaces that enable youth to become independent and productive agents of positive change in Somalia.</li> <li>• Improved income-generating opportunities for youth, leading to economic empowerment.</li> <li>• Enhanced youth participation in public policy formulation and decision-making at national, local, and community levels.</li> <li>• Direct benefits to 8,000 individuals and indirect benefits to over 250,000, fostering positive change and stability in the region.</li> </ul> |
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| <b>Period</b>      | January 2017 – December 2023   |
| <b>Project</b>     | Work in Progress I & II (Bits School – Digital Design Academy)   |
| <b>Donor</b>       | Netherlands Ministry of Foreign Affairs  |
| <b>Partner</b>     | Oxfam  |
| <b>Location</b>    | Somaliland   |
| <b>Description</b> | This project empowers underprivileged youth in IDP and informal settlement areas through ICT-based training and focuses on outcomes that include increased employment opportunities, support for local businesses, and positive policy and attitude changes. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>• Provide ICT-based training to underprivileged youth in IDP environments and informal settlements.</li> <li>• Establish a Bits school in Hargeisa to facilitate skills development.</li> <li>• Recruit and continuously train hard-to-reach and at-risk youth from Hargeisa IDP communities.</li> <li>• Increase youth employability, both through self-employment and paid job opportunities.</li> <li>• Support the growth of local SMEs, leading to new job positions for youth.</li> </ul> | <ul style="list-style-type: none"> <li>• Increased employability of underprivileged youth through ICT-based training, leading to greater self-sufficiency.</li> <li>• Establishment of two successful Bits schools in Hargeisa for skills development.</li> <li>• Replication of Bits Schools and curriculum to Gabiley, Garowe and Mogadishu.</li> <li>• Growth of local SMEs, resulting in the creation of new job opportunities for youth.</li> <li>• Collaborative efforts with government authorities and community-based organizations to sustain skills development programs through government subsidy.</li> </ul> |



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| <ul style="list-style-type: none"> <li>• Advocate for improved policies and changed attitudes that promote youth employment and enhance the business environment.</li> </ul> |  |
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| Period      | January 2017 – November 2023   |
| Project     | Local Employment in Africa for Development   |
| Donor       | Netherlands Ministry of Foreign Affairs  |
| Partner     | Spark  |
| Location    | Somalia, Somaliland & Puntland   |
| Description | This project fosters entrepreneurship culture by supporting sustainable youth employment, promoting entrepreneurship education, and engaging youth in entrepreneurship through global events, leading to job creation, economic growth, and youth empowerment. |

| Objective   | Achievements  |
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| <ul style="list-style-type: none"> <li>• Create sustainable youth employment, focusing on young women, through coaching, training, and facilitating SMEs' access to finance and markets.</li> <li>• Integrate entrepreneurship education in secondary and higher education to promote entrepreneurship among young people.</li> <li>• Encourage entrepreneurship among youth through global entrepreneurship events, with the aim of supporting over 14,000 young individuals.</li> </ul> | <ul style="list-style-type: none"> <li>• By integrating training, business development services, and financial access from local banks, the program has led to an increase in cash revenue for SMEs and substantial job creation for unemployed youth.</li> <li>• Enhanced interest in entrepreneurship and private sector employment among youth.</li> <li>• The establishment of an investment management committee to prevent conflicts regarding startup grants, promoting transparency and sustainability.</li> <li>• Through entrepreneurship training and improved access to finance, young SMEs have been instrumental in creating job opportunities for jobless youth. As a result, youth engaged in SMEs have witnessed improved livelihoods through increased income.</li> </ul> |

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| Period   | October 2019 – December 2019  |
| Project  | Building opportunities for Resilience in the Horn of Africa - BORESHA |
| Donor    | Multi-donor Fund  |
| Partner  | WYG   |
| Location | Ethiopia, Somalia & Mandera   |

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| <b>Description</b> | The project addresses challenges in the Manderla Triangle by training youth in entrepreneurship using the Build Your Business (BYB) program, fostering economic opportunities and skills development. The initiative certifies trainers and aims to improve the entrepreneurial ecosystem in Kenya, Somalia, and Ethiopia. |
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| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>To train youth in entrepreneurship using the internationally recognized Build Your Business (BYB) program, equipping them with essential skills for establishing and managing businesses.</li> <li>Improve economic opportunities for youth and disadvantaged communities in the Manderla Triangle region.</li> <li>Develop business plans and crowdfunding capabilities, guiding youth to access finance for their entrepreneurial ventures.</li> <li>Certify trainers and build a strong entrepreneurship ecosystem in the cross-border areas of Kenya, Somalia, and Ethiopia.</li> </ul> | <ul style="list-style-type: none"> <li>Empowered youth with entrepreneurship skills through the Build Your Business (BYB) program, enabling them to establish and manage businesses effectively.</li> <li>Improved economic opportunities for youth and disadvantaged communities in the Manderla Triangle region.</li> <li>Successful development of business plans and crowdfunding capabilities, facilitating access to finance for youth-led entrepreneurial ventures.</li> <li>Certification of trainers, strengthening the entrepreneurship ecosystem in the cross-border areas of Kenya, Somalia, and Ethiopia.</li> <li>Enhanced economic stability and reduced youth migration in search of better opportunities.</li> </ul> |

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| <b>Period</b>      | March 2021 – August 2021  |
| <b>Project</b>     | Somaliland Youth Empowerment Project (SYEP)   |
| <b>Donor</b>       | Save The Children   |
| <b>Partner</b>     | Save The Children   |
| <b>Location</b>    | Somaliland  |
| <b>Description</b> | This project aims to empower Somaliland youth by strengthening their livelihood and employment skills while integrating vulnerable youth into youth networks, offering skills development and conflict resolution training. |

| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>Empower Somaliland youth by enhancing their livelihood and employment skills.</li> <li>Improve access to wage and self-employment opportunities for 720 previously trained youth.</li> <li>Integrate 6,000 vulnerable youth from minority groups into youth networks through</li> </ul> | <ul style="list-style-type: none"> <li>Improved access to livelihood opportunities for previously trained youth through awareness, education, skills development, and access to business start-ups.</li> <li>Successful integration of vulnerable youth from minority groups into youth networks through</li> </ul> |

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| <p>various initiatives, including multi-ethnic youth clubs and sports-based conflict management.</p> <ul style="list-style-type: none"> <li>• Provide training in negotiation, mediation, and consensus-building skills to enable conflict resolution among youth.</li> </ul> | <p>initiatives like multi-ethnic youth clubs and sports-based conflict management.</p> <ul style="list-style-type: none"> <li>• Enhanced conflict resolution skills among youth through training in negotiation, mediation, and consensus-building, enabling them to resolve conflicts peacefully.</li> </ul> |
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| <b>Period</b>      | January 2018 – May 2019  |
| <b>Project</b>     | Skills Development and Job Placement for Youth   |
| <b>Donor</b>       | Multi-donor Fund   |
| <b>Partner</b>     | SECCO  |
| <b>Location</b>    | Somalia  |
| <b>Description</b> | This project aims to address low electrification rates in Somalia by promoting renewable energy, particularly solar technology. It focuses on improving the employability of disadvantaged and unemployed youth, with an emphasis on women, in the renewable energy sector and advancing the use of green technologies for energy needs. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>• Improve the employability of disadvantaged and unemployed youth in Somalia.</li> <li>• Promote the use of renewable energy technologies, particularly solar energy, to address the country's energy needs.</li> <li>• Provide solar energy technology and business development skills training to 400 youth in Mogadishu, Kismayo, and Baidoa.</li> <li>• Establish a job placement scheme for 50 youth in selected locations and districts.</li> </ul> | <ul style="list-style-type: none"> <li>• Recruitment and training of 400 youth in solar energy technology and business development skills.</li> <li>• Identification and mapping of potential employers, with four companies entering into Memorandums of Understanding (MoUs) to provide job placement opportunities.</li> <li>• Conducted orientation for potential employers to align their training needs with essential sector skills demand.</li> <li>• Developed a job placement scheme for 50 trained youth, offering daily stipends of US\$5 during a 126-day apprenticeship or internship period.</li> </ul> |

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| <b>Period</b>  | March 2021 – December 2021                                   |
| <b>Project</b> | Somali Youth Employment and Entrepreneurship Program (SYEEP) |
| <b>Donor</b>   | Silatech   |
| <b>Partner</b> | Silatech   |

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| <b>Location</b>    | Somaliland   |
| <b>Description</b> | The program will make use of existing SMS-based platform to connect young people directly with jobs, internships, and training opportunities, while around 300 private sector employers will be registered and trained to participate in Shaqodoon's own employment platform |

| <b>Objective</b>   | <b>Achievements</b>  |
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| <ul style="list-style-type: none"> <li>• Connect young individuals with job opportunities, internships, and training programs through an SMS-based platform.</li> <li>• Train and support private sector employees to participate in Shaqodoon's employment platform.</li> <li>• Establish One Stop Shop (OSS) centers for job seekers and entrepreneurs in Hargeisa, Bossaso, and Mogadishu.</li> <li>• Provide youth with SMS/Voice alerts about training and employment opportunities.</li> <li>• Conduct work placement and soft skills training for 1,000 youth.</li> <li>• Deliver youth entrepreneurship training, financial literacy, and business development services to 480 individuals.</li> <li>• Develop radio-based entrepreneurship programs and social TV programming to promote self-employment.</li> <li>• Register and train 300 private sector employers on Shaqodoon's employment platform.</li> </ul> | <ul style="list-style-type: none"> <li>• The program provided technical assistance, training, and support to young entrepreneurs, creating economic opportunities for them.</li> <li>• SYEEP successfully connected job seekers with employment opportunities through One Stop Shop (OSS) centers and an SMS-based platform. By facilitating the matching of youth with suitable jobs, internships, and training programs, the program played a crucial role in reducing youth unemployment rates.</li> <li>• The establishment of OSS centers provided a one-stop hub for youth, entrepreneurs, and business owners to access a wide range of support services. These services included knowledge, advice, career counseling, access to finance, mentoring, and training. By centralizing these services, SYEEP made it easier for young individuals to navigate the entrepreneurial landscape and access the resources they needed for success.</li> </ul> |

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| <b>Period</b>      | August 2021- December 2021   |
| <b>Project</b>     | Expanding Opportunities for Somali Youth Through Entrepreneurship (SYI/YEI)  |
| <b>Donor</b>       | Multi-donor Fund   |
| <b>Partner</b>     | Adam Smith International   |
| <b>Location</b>    | Somaliland   |
| <b>Description</b> | This project addresses high youth unemployment in Somaliland by empowering young people to start and grow businesses by providing entrepreneurship training, business support services, and financial aid through grants and loans - ultimately reducing youth unemployment. |

| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>Enhance and support youth-led enterprises through entrepreneurship training and business development services.</li> <li>Provide financial assistance in the form of grants and loans to youth entrepreneurs.</li> <li>Facilitate linkages between young people and financial institutions for long-term funding opportunities.</li> <li>Strengthen the capacity of financial institutions to offer sustainable loan products to youth entrepreneurs.</li> </ul> | <ul style="list-style-type: none"> <li>Establishment and expansion of 36 youth-led businesses.</li> <li>Strengthened linkages between young entrepreneurs and financial institutions for loans.</li> <li>Support provided to partner financial institutions in offering sustainable mid-sized loan products for youth entrepreneurs.</li> </ul> |

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| Period      | July 2020 – December 2020   |
| Project     | Covid-19 Helpline, Pandemic Support, Spread Prevention, Protection Support (COVID Call Center)  |
| Donor       | Oxfam Somalia   |
| Partner     | Oxfam GB, Oxfam Novib & Action Aid  |
| Location    | Somaliland & Puntland   |
| Description | This project established a 24/7 COVID-19 call center in Hargeisa. The center provided essential information about COVID-19, encouraged accurate knowledge, and offered toll-free access to health professionals for questions and guidance. |

| Objective  | Achievements   |
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| <ul style="list-style-type: none"> <li>Raise awareness and understanding of COVID-19 within the Somaliland community.</li> <li>Promote accurate information on virus transmission, prevention, symptoms, and health-seeking behaviors.</li> <li>Encourage individuals to seek information and guidance through a 24-hour hotline.</li> </ul> | <ul style="list-style-type: none"> <li>Over 1.3 million individuals have contacted the center since its launch in April 2020.</li> <li>Savings of approximately \$60,000 due to toll-free calls for all consumers.</li> <li>Dissemination of WHO-approved pre-recorded messages to counter misinformation and misinformation on COVID-19.</li> </ul> |

|          |  |
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| Period   | June 2020 – November 2020                            |
| Project  | Growth Enterprise, Employment and Livelihoods (GEEL) |
| Donor    | USAID  |
| Partner  | RTI  |
| Location | Somaliland & Puntland                                |

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|--------------------|---|
| <b>Description</b> | This project empowers Somali youth, focusing on agriculture, fisheries, energy, and livestock sectors. It offers tailored training in work readiness and entrepreneurship to improve employment opportunities |
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| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>• Enhance peace, mitigate radicalization, and contribute to stability in the region.</li> <li>• Improve youth access to safe spaces for skills development, income generation, and positive change.</li> <li>• Provide young Somalis with opportunities for productive, independent, and positive engagement.</li> </ul> | <ul style="list-style-type: none"> <li>• Increased youth access to work readiness and entrepreneurship training.</li> <li>• Improved employment opportunities in agriculture, fisheries, energy, and livestock sectors.</li> <li>• Customized training for 108 newly recruited staff in small and medium-sized enterprises.</li> <li>• Tailored literacy and numeracy training for 140 youth with private sector placements.</li> <li>• Strengthened youth participation in public policy formulation and decision-making.</li> </ul> |

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| <b>Period</b>      | April 2021 – November 2022   |
| <b>Project</b>     | Mobile Learning & Awareness  |
| <b>Donor</b>       | NAFIS  |
| <b>Partner</b>     | NAFIS  |
| <b>Location</b>    | Somaliland   |
| <b>Description</b> | This project utilizes IVR/SMS platforms to disseminate concise, one-way messages to beneficiaries, enhancing awareness on FGM/C and COVID-19 at the community level. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>• Disseminate targeted messages to project beneficiaries through IVR/SMS channels, fostering knowledge and understanding of these issues.</li> <li>• Utilize the IVR/SMS platform to engage specific beneficiary groups.</li> <li>• Secure, activate, and integrate a four-digit short code on the Telesom Network for SMS and IVR services, incorporating demographic codes for beneficiary data protection.</li> <li>• Offer 24/7 technical support to maintain optimal service uptime.</li> </ul> | <ul style="list-style-type: none"> <li>• IVR/SMS Platform Establishment</li> <li>• Awareness Expansion.</li> <li>• Streamlined Communication.</li> <li>• Data Protection Implementation: Incorporated demographic codes for data protection, ensuring privacy compliance.</li> <li>• Content Development Guidance: Supported content development, voice recording, and content checking for effective communication.</li> </ul> |

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| <ul style="list-style-type: none"> <li>Deliver monthly statistical reports on message delivery, failures, and other demographics as requested by the NAFIS network for both SMS and IVR messages.</li> </ul> |  |
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| Period      | March 2019 – December 2019   |
| Project     | Somalia -Game Up -Design   |
| Donor       | Oxfam GB   |
| Partner     | Oxfam  |
| Location    | Somaliland   |
| Description | This project focuses on creating a mobile game to educate and engage youth in Hargeisa about starting and growing a startup. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>Engage 200 Somali youth through impactful gaming sessions to cultivate interest and involvement in the project and game design.</li> <li>Develop 9 game concepts, 15 paper prototypes, and 4 digital prototypes through collaborative workshops, user interviews, and testing.</li> <li>Collaborate with a team of youth, game experts, and a UX designer to develop and refine the Kobciye Prototype based on user feedback obtained from Har-Hub sessions.</li> <li>Foster an environment of joy, laughter, and active participation in workshops and events, indicating the youth's enthusiasm for challenges and learning opportunities.</li> <li>Educate students on utilizing digital tools like Google Docs, Forms, and Invision, empowering them with communication skills essential for project collaboration.</li> </ul> | <ul style="list-style-type: none"> <li>Successfully engaged 200 Somali youth, igniting interest and active participation in the project and game design through engaging gaming sessions.</li> <li>Created 9 game concepts, 15 paper prototypes, and 4 digital prototypes collaboratively in workshops, interviews, and testing phases.</li> <li>Enhanced the Kobciye Prototype based on user feedback from Har-Hub sessions, ensuring its relevance and appeal to the target audience.</li> <li>Incorporated user suggestions to transform the game into a more playful and appealing tool, organizing information for broader market acceptance.</li> <li>Cultivated an engaging environment during workshops and events.</li> <li>Equipped students with digital proficiency in tools like Google Docs, Forms, and Invision, enhancing their communication skills for effective project collaboration.</li> </ul> |

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| Period  | January 2018 – February 2021 |
| Project | Mobile Aggregator Services   |
| Donor   | USAID                        |

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| Partner     | African Voice   |
| Location    | Kenya   |
| Description | This project involves providing AVF with essential Short Messaging Service (SMS) and Interactive Voice Response (IVR) services for its mobile projects. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>Facilitate the integration of Short Messaging Service (SMS) and Interactive Voice Response (IVR) services with AVF's mobile projects.</li> <li>Implement the Rapidpro framework to support Push/Pull SMS and IVR functionalities.</li> <li>Establish SMPP, API, EI, and gateway services for seamless integration with Rapidpro applications.</li> <li>Set up and allocate short codes for effective communication channels.</li> <li>Provide ongoing support and maintenance for shortcode and gateway services.</li> </ul> | <ul style="list-style-type: none"> <li>Successful integration of SMS and IVR services with AVF's mobile projects.</li> <li>Implementation of Rapidpro framework for efficient Push/Pull SMS and IVR functionalities.</li> <li>Establishment of SMPP, API, EI, and gateway services for seamless integration.</li> <li>Effective setup and allocation of short codes for streamlined communication.</li> <li>Ongoing support and maintenance ensuring continuous functionality.</li> </ul> |

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| Period      | October 2019 - February 2020  |
| Project     | Rehabilitation of Technical and Vocational Education Training Project   |
| Donor       | Federal Republic of Germany and European Commission   |
| Partner     | GIZ   |
| Location    | Somaliland & Somalia  |
| Description | The project aims to rehabilitate technical and vocational education and training by employing a dual-system approach, focusing on training TVET institutions and collaborating with training enterprises. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>Identify and engage businesses willing and capable of participating in the rehabilitation of technical and vocational education and training, fostering collaboration between enterprises and training institutions.</li> <li>Adopt a dual-system approach focusing on training TVET institutions and collaborating</li> </ul> | <ul style="list-style-type: none"> <li>Successfully identified and mapped 211 eligible enterprises out of the initial list of 623, focusing on their relevance and capacity for collaboration in the rehabilitation of technical and vocational education.</li> <li>Gathered insights into sector distribution among mapped enterprises, highlighting key sectors such as crop and animal production, welding,</li> </ul> |



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| <p>training enterprises to address specific occupational profiles in targeted regions.</p> <ul style="list-style-type: none"> <li>• Conduct a comprehensive mapping exercise to identify enterprises capable of providing highly demanded occupational profiles.</li> <li>• Promote project information widely through various media channels, encouraging enterprise registration and active participation.</li> <li>• Collect and analyze enterprise information to generate a preliminary report outlining mapping exercise results.</li> </ul> | <p>media design, plumbing, architecture, and car mechatronics.</p> <ul style="list-style-type: none"> <li>• Noted that a quarter of the mapped enterprises have previously engaged with TVET programs, providing potential avenues for collaboration and experience.</li> <li>• Collected data on business activities, expertise, satisfaction with current location, operational hours, and preferred communication channels, offering valuable insights into enterprise preferences and capabilities.</li> <li>• Executed effective promotion strategies through media channels, resulting in awareness and engagement among the target enterprises, facilitating their registration and application processes.</li> </ul> |
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| <b>Period</b>      | July 2017 – March 2020   |
| <b>Project</b>     | SOMREP SWS Drought Recovery Program  |
| <b>Donor</b>       | EU   |
| <b>Partner</b>     | World Vision   |
| <b>Location</b>    | Somalia  |
| <b>Description</b> | This project focuses on empowering agro-pastoral and peri-urban communities in Xudur and Qansadhere. |

| <b>Objective</b>  | <b>Achievements</b>  |
|---|--|
| <ul style="list-style-type: none"> <li>• Develop and launch an accessible and user-friendly online platform facilitating diaspora, community, and private sector contributions.</li> <li>• Encourage diaspora involvement by leveraging Somali media and social platforms to raise awareness, engagement, and secure contributions.</li> <li>• Conduct training sessions for community members, particularly youth, to enable them to manage information.</li> <li>• Collaborate with partners to refine and optimize funding mechanisms, encouraging co-financing initiatives, and maximizing</li> </ul> | <ul style="list-style-type: none"> <li>• Implementation of an intuitive and accessible online portal facilitating contributions from diaspora, community, and private sector entities for targeted CAAP activities, ensuring transparency and traceability of funds.</li> <li>• Utilization of Somali media and social platforms resulting in heightened awareness, active engagement, and increased contributions from the diaspora toward CAAP initiatives, bolstering community resilience.</li> <li>• Empowered Community Members through Training.</li> </ul> |

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| <p>donor funds' impact in supporting drought recovery, livelihood development, and contingency reserves within CAAPs.</p> <ul style="list-style-type: none"> <li>Establish transparent financial protocols with co-signatories from implementing agencies and community leaders.</li> </ul> | <ul style="list-style-type: none"> <li>Optimized Funding Mechanisms and Collaborative Financing</li> </ul> |
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| Period      | November 2017 – December 2018   |
| Project     | Dialogue Somalia Through Resource Mobilization  |
| Donor       | Multi-donor Fund  |
| Partner     | Adam Smith International  |
| Location    | Somaliland & Somalia  |
| Description | This project focuses on funding community projects via matching grants and unconditional cash transfers with an aim to bolster trust in local governance and empower marginalized groups for active participation in Somalia's development. |

| Objective  | Achievements  |
|--|---|
| <ul style="list-style-type: none"> <li>Foster trust in local governance by engaging district authorities and communities in transparent and efficient fund management for development projects.</li> <li>Empower vulnerable individuals, especially women and marginalized groups, through unconditional cash transfers, amplifying their voice in project decisions and community development.</li> <li>Encourage active participation and collaboration among communities and district authorities in funding campaigns for public and community projects through a matching grants system.</li> <li>Enhance the accountability of district authorities in managing citizen-contributed funds for public projects, promoting transparent and efficient fund utilization.</li> <li>Ensure marginalized individuals' involvement in community projects by providing financial support and enabling their active contribution to local public goods.</li> </ul> | <ul style="list-style-type: none"> <li>Effectively matched funds raised by communities and district authorities, distributing grants proportionally for various project scales, fostering collaboration and fund utilization.</li> <li>Encouraged active involvement in funding campaigns, resulting in engaged contributions from diverse community segments and district authorities towards public and community projects.</li> <li>Implemented a robust financial technology platform, facilitating transparent tracking of contributions and grant disbursement, ensuring accountable fund management in a challenging context.</li> <li>Enabled marginalized groups, through unconditional cash transfers, to actively participate in decision-making for local public goods, amplifying their voices in community development.</li> <li>Strengthened trust in local governance by demonstrating transparent and accountable fund management, fostering increased confidence</li> </ul> |

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|  | among communities in district authorities' initiatives. |
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| Period      | March 2019 – April 2021   |
| Project     | Somali Women Entrepreneurship Employment (SWEET)  |
| Donor       | NORAD   |
| Partner     | BBC Media Action  |
| Location    | Somaliland  |
| Description | This project aims to empower Somali women via a tailored Business Development Skills program, leveraging local partnerships to bridge financial literacy gaps and foster entrepreneurial success. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>• Provide 160 Somali women, including 80 from marginalized groups, with tailored 'Business Development Skills' training to enhance financial literacy and entrepreneurial abilities.</li> <li>• Collaborate with local entities like women's CBOs and community leaders to transparently select participants, avoiding biases, and ensuring diverse representation.</li> <li>• Customized Learning Approach</li> <li>• Optimized Resources to avoid duplication and ensure relevance to participants' specific needs and aspirations.</li> </ul> | <ul style="list-style-type: none"> <li>• Strengthened business acumen and financial literacy for 160 Somali women, empowering them to pursue entrepreneurship.</li> <li>• Collaboratively selected participants from diverse backgrounds through transparent and bias-free processes.</li> <li>• Provided 36 hours of classroom training and 8 hours of coaching, personalized to participants' varying financial skill levels and market demands.</li> <li>• Leveraged existing materials while customizing content, avoiding redundancy, and ensuring relevance to participants' needs, maximizing resource efficiency.</li> </ul> |

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|-------------|---|
| Period      | October 2019 – December 2020  |
| Project     | Collective Action for Stability in Sool Region (Wadahadal)  |
| Donor       | Multi-donor Fund  |
| Partner     | Adam Smith International  |
| Location    | Somaliland & Puntland   |
| Description | This project focuses on fostering stability and collaboration across districts in the Sool Region through collective action and participatory planning. |

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| Objective | Achievements |
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| <ul style="list-style-type: none"> <li>• Create inter-district forums across the Sool Region to encourage public-private partnerships and mobilize resources for joint planning, ensuring inclusive and participatory decision-making.</li> <li>• Establish or reinforce community peace committees to effectively manage conflicts and promote stability within the region.</li> <li>• Support the execution of community and district projects by assisting in proposal development, establishing management entities, providing training, and ensuring effective project implementation and monitoring.</li> <li>• Generate pertinent research outcomes to inform and refine the program's Theory of Change, contributing to program effectiveness and adaptive improvements.</li> </ul> | <ul style="list-style-type: none"> <li>• Successful establishment of joint consultation forums across Tukarak, Taleex, Hudun, and Bocame regions, fostering collaboration and resource mobilization for participatory planning.</li> <li>• Successful establishment or reinforcement of community peace committees, ensuring effective conflict resolution and management mechanisms within the communities.</li> <li>• Successful implementation of community and district projects with sound business plans, established management entities, and training provided for effective project management and monitoring.</li> <li>• Generation of relevant research outcomes contributing to a refined Theory of Change for the program, enhancing its effectiveness and adaptability for sustainable impact in the Sool Region.</li> </ul> |
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| Period      | July 2019 – February 2020  |
| Project     | Promoting Stability in Abudwak Distict Through Economic Development and Livelihoods                                |
| Donor       | Multi-donor Fund   |
| Partner     | Adam Smith International   |
| Location    | Somalia  |
| Description | This project is aimed at fostering social cohesion and community-government relations in Somalia's Galmudug State. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>• Set up inter-district forums fostering public-private partnerships across Abudwak district to encourage joint planning and mobilize resources for inclusive and participatory development initiatives.</li> <li>• Create or reinforce community peace committees to manage and mitigate conflicts within the targeted area.</li> <li>• Facilitate the execution of identified projects by supporting planning, setting up</li> </ul> | <ul style="list-style-type: none"> <li>• Successfully set up inter-district joint consultation forums engaging public-private partnerships across Sool regions, fostering participatory planning and mobilizing resources for collective development.</li> <li>• Successfully established operational conflict management systems, such as community peace committees, aimed at mitigating and addressing conflicts within the target area.</li> </ul> |

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| <p>management entities, providing training, and ensuring effective operationalization of these initiatives.</p> <ul style="list-style-type: none"> <li>Conduct research activities aligned with the broader DIALOGUE program’s research agenda to refine the Theory of Change (ToC), ensuring alignment with program objectives and strategies for effective impact.</li> </ul> | <ul style="list-style-type: none"> <li>Implemented community and district-level projects by supporting planning, setting up management entities, providing necessary training, and ensuring effective operationalization of the initiatives.</li> <li>Conducted and contributed to research aligned with the broader DIALOGUE program’s research agenda, facilitating the refinement of the Theory of Change (ToC) for better alignment with program goals and strategies.</li> </ul> |
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| <b>Period</b>      | September 2019 – February 2021  |
| <b>Project</b>     | Refugee Employment and Skills Initiative RESI   |
| <b>Donor</b>       | Japan   |
| <b>Partner</b>     | International Trade Center  |
| <b>Location</b>    | Somaliland  |
| <b>Description</b> | This project deployed an online freelancing training program to support income generation and work opportunities for young returnees from Dadaab in Hargeisa. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>Develop and execute a comprehensive training and mentorship initiative for young returnees from Dadaab in Hargeisa.</li> <li>Conduct training sessions on basic IT skills with training materials co-developed with ITC.</li> <li>Provide structured mentorship and coaching programs designed in partnership with ITC.</li> </ul> | <ul style="list-style-type: none"> <li>Delivery of comprehensive training sessions in basic IT skills to the targeted young returnees from Dadaab.</li> <li>Development and execution of a structured mentorship and coaching program in collaboration with the International Trade Centre (ITC).</li> <li>Empowerment of young returnees by equipping them with essential IT skills, fostering their potential for online freelancing opportunities.</li> <li>Provision of mentorship and coaching contributing to participants' personal and professional growth.</li> </ul> |

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| <b>Period</b>  | July 2012 – December 2012   |
| <b>Project</b> | DHRF: Using Mobile Technology to Support Democracy Building in Somaliland and Puntland. |

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| Donor       | US Embassy  |
| Partner     | US Embassy  |
| Location    | Somaliland  |
| Description | This project aimed to enhance the democratic process in Somaliland and Puntland through the utilization of mobile technology. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>• Provide a platform for voters to express their concerns and feedback regarding the election process.</li> <li>• Train and deploy local observers to monitor the elections and gather information.</li> <li>• Establish an election command center for coordination and data management.</li> <li>• Engage 20,000 registered youth on the InfoMatch platform for increased youth participation in the elections.</li> <li>• Receive real-time reports from voters about voting and polling stations on election day.</li> </ul> | <ul style="list-style-type: none"> <li>• Upgraded the InfoMatch platform to include an election feature.</li> <li>• Successfully activated the short code 778 on Telesom and Golis networks.</li> <li>• Trained 600 domestic observers from SONSAF.</li> <li>• Signed agreements with the National Electoral Commission (NEC) and SONSAF.</li> <li>• Established an election command center for efficient coordination.</li> <li>• Received over 20,000 election day reports related to voting and polling stations.</li> <li>• Engaged 20,000 registered youth on the InfoMatch platform, increasing youth participation.</li> </ul> |

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|-------------|---|
| Period      | September 2012 - October 2015   |
| Project     | Democracy Through Mobile Technology   |
| Donor       | National Endowment for Democracy (NED)  |
| Partner     | National Endowment for Democracy (NED)  |
| Location    | Somaliland & Puntland   |
| Description | This project focused on educating 20,000 at-risk youth in Somaliland and Puntland about elections using mobile technology and mass media. It aimed to empower them, promote transparency, and provide a real-time reporting system for election events to enhance the democratic process. |

| Objective  | Achievements   |
|--|--|
| <ul style="list-style-type: none"> <li>• Educate 20,000 at-risk youth in Somaliland and Puntland about elections through mobile phone technology and mass media.</li> <li>• Promote transparency, accountability, and civic engagement in the democratic process.</li> </ul> | <ul style="list-style-type: none"> <li>• Educated 20,000 at-risk youth in Somaliland and Puntland about elections using mobile phone technology and mass media.</li> </ul> |

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| <ul style="list-style-type: none"> <li>Empower civil society organizations to use the InfoMatch platform to reach and inform more youth in their communities.</li> </ul> | <ul style="list-style-type: none"> <li>Trained 24 civil society organizations on governance and InfoMatch platform for youth outreach.</li> <li>Enabled volunteers and polling station monitors to report voting-related events in real time, promoting transparency and discouraging fraud during voter registration and polling.</li> <li>Provided a platform to give a voice to the general public, enhancing civic engagement and accountability in governance and development agencies.</li> </ul> |
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| Period      | October 2015 – December 2017   |
| Project     | National Rehabilitation Programme  |
| Donor       | British Embassy  |
| Partner     | Adam Smith International   |
| Location    | Somalia  |
| Description | This project aims to establish two vocational training courses at a center in Somalia to provide relevant skills and education to at-risk youth. |

| Objective  | Achievements  |
|--|---|
| <ul style="list-style-type: none"> <li>Establish two vocational training courses.</li> <li>Develop a comprehensive ABE curriculum for Levels 1 to 4.</li> <li>Provide training for teachers on ABE curriculum and teaching materials.</li> <li>Create a context-specific BLN course for youth.</li> <li>Prepare teachers to deliver the BYB and Work Preparedness course.</li> <li>Enhance the quality of existing vocational training through improved syllabuses and learning organization.</li> </ul> | <ul style="list-style-type: none"> <li>Successfully established the first two vocational training courses at the Center, tailored to livelihood opportunities for defectors.</li> <li>Developed the latest version of the ABE curriculum for Levels 1 to 4, including curriculum content, teaching guides, implementation guidelines, textbooks, and teaching aids.</li> <li>Trained teachers comprehensively on ABE curriculum content and teaching methods.</li> <li>Produced a context-specific BLN course in Somali, including syllabus, lesson content, teaching aids, and additional reference materials.</li> <li>Developed a tailored-to-context BYB and Work Preparedness course in Somali, including syllabus, lesson content, teaching aids, and supplementary resources.</li> </ul> |

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|  | <ul style="list-style-type: none"> <li>Consolidated service provision for ongoing VET courses through the utilization of adopted VET Training Guidelines and syllabi.</li> </ul> |
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| Period      | January 2013 – December 2021/23  |
| Project     | SMS/IVR Feedback Service and broadcast services  |
| Donor       | Danish Refugee Council   |
| Partner     | Danish Refugee Council   |
| Location    | Somaliland & Somalia   |
| Description | This project aimed to establish a direct line of communication with tens of thousands of beneficiaries of DRC project activities in Somalia using mobile technology. |

| Objective  | Achievements   |
|--|--|
| <ul style="list-style-type: none"> <li>Establish a three-digit toll-free short code with all major Somali telecom operators, including Telesom, Golis, Hormuud, and Somtel.</li> <li>Develop and host an SMS and Interactive Voice Response (IVR) gateway for DRC.</li> <li>Create an SMS and IVR feedback application to collect real-time feedback from beneficiaries on the ground.</li> <li>Send bulk SMS and voice messages directly to beneficiaries' mobile numbers.</li> </ul> | <ul style="list-style-type: none"> <li>Successfully established a toll-free short code with all major Somali telecom operators.</li> <li>Set up an SMS and IVR gateway for DRC, hosting it at telecom sites.</li> <li>Developed and implemented an SMS and IVR feedback application for real-time feedback collection.</li> <li>Introduced bulk SMS and voice messaging to reach beneficiaries directly.</li> <li>Developed dedicated platforms to receive and process beneficiary messages.</li> <li>Received millions of messages through the platform, facilitating direct engagement with beneficiaries and addressing their concerns and feedback efficiently.</li> </ul> |

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| Period      | January 2021 – June 2021   |
| Project     | Market Information System (MIS)  |
| Donor       | FAO  |
| Partner     | FAO  |
| Location    | Somaliland   |
| Description | Shaqodoon's MIS project connects farmers, buyers, and sellers in Somalia by providing real-time crop price information via SMS and Voice technology by |



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|  | enhancing market access, promoting entrepreneurship, and supporting economic growth in the region. |
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| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>Establish a platform that links farmers, buyers, and sellers in Somalia to access real-time crop price information via mobile phones.</li> <li>Promote an entrepreneurial culture among the youth through interactive audio instruction programs and SMS/Voice technologies.</li> <li>Enhance market access for farmers and sellers.</li> <li>Support economic growth and development in the region by providing valuable market information.</li> </ul> | <ul style="list-style-type: none"> <li>Successfully implemented a Market Information System (MIS) platform that connects farmers and sellers to real-time crop price information through mobile phones.</li> <li>Improved market access for farmers and sellers by providing access to an existing FAO database of crop prices.</li> <li>Actively promoted an entrepreneurial culture among youth through interactive audio instruction programs and SMS/Voice technologies.</li> <li>Contributed to economic growth and development in the region by delivering valuable market information to the community.</li> </ul> |

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| Period      | April 2014 – August 2021  |
| Project     | Mobile Aggregation Service (SMS)  |
| Donor       | UNICEF  |
| Partner     | UNICEF  |
| Location    | Somalia   |
| Description | This project implemented a Mobile Aggregator Services aimed at enhancing communication, accountability, and transparency in program delivery. |

| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>Establish a robust SMS gateway connecting UNICEF with Somali telecommunications providers.</li> <li>Enable direct access to beneficiaries for data collection and community needs assessment.</li> <li>Improve program delivery by promoting transparency and accountability through citizen engagement.</li> </ul> | <ul style="list-style-type: none"> <li>Implemented a functional SMS/Voice platform to empower citizens.</li> <li>Executed a Promoting Accountability and Transparency program in service delivery.</li> <li>Established a mechanism for community voices to actively participate in program delivery.</li> <li>Effectively harnessed SMS gateway provision to facilitate direct communication with beneficiaries and enhance community needs assessment.</li> </ul> |

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| Period      | January 2020 – December 2023  |
| Project     | Call Forwarding Services  |
| Donor       | Burn Manufacturing  |
| Partner     | Burn Manufacturing  |
| Location    | Somaliland  |
| Description | This project aims to facilitate BURN in procuring mobile gateway services, ensuring seamless connectivity and 24/7 support for optimal service reliability. |

| Objective  | Achievements  |
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| <ul style="list-style-type: none"> <li>• Ensure the successful setup of SIP link, EI, and gateway services, integrating them effectively with BURN applications to establish uninterrupted connectivity.</li> <li>• Integrate and optimize the existing short code (368), directing all calls to BURN's offices for efficient communication.</li> <li>• Ensure 24/7 Maintenance</li> </ul> | <ul style="list-style-type: none"> <li>• Successfully set up SIP link, EI, and gateway services, ensuring smooth integration with BURN applications for seamless connectivity.</li> <li>• Effectively integrated and optimized the existing short code (368), directing all calls to BURN's offices, enhancing communication efficiency.</li> <li>• Provided consistent and reliable 24/7 maintenance and technical support, ensuring maximum uptime and addressing operational issues promptly.</li> </ul> |

|             |  |
|-------------|--|
| Period      | November 2018 – September 2022   |
| Project     | Mobile Aggregator Services   |
| Donor       | ECO Mobile   |
| Partner     | ECO Mobile   |
| Location    | Kenya  |
| Description | This project aims to establish a seamless connection between ECO Mobile's system and Shaqodoon's via Open P, facilitating the purchase, sending, and receiving of Short Message Service (SMS). |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>• Enable a seamless connection between ECO Mobile's system and Shaqodoon's through Open P.</li> <li>• Provide hosting, maintenance, and support for SMS gateway services at fixed rates to ensure efficiency.</li> </ul> | <ul style="list-style-type: none"> <li>• Seamless Connectivity Established</li> <li>• Delivered efficient hosting, maintenance, and support for SMS gateway services, ensuring peak performance.</li> <li>• Enabled effective incoming and outgoing SMS services (push/pull) on all leased short codes, elevating communication capabilities.</li> </ul> |

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| <ul style="list-style-type: none"> <li>• Enable both incoming and outgoing SMS services (push/pull) on all leased short codes to enhance communication capabilities.</li> <li>• Provide 24/7 Maintenance and Support</li> </ul> | <ul style="list-style-type: none"> <li>• Continuous 24/7 Operational Support:</li> <li>• Proactively monitored application performance, maintaining excellence in service quality, reliability, success rates, and delivery times.</li> </ul> |
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| Period      | January 2020 – December 2023  |
| Project     | Feedback System IVR   |
| Donor       | International Media Support   |
| Partner     | International Media Support   |
| Location    | Kenya   |
| Description | This project involves the continuous provision of Interactive Voice Response (IVR) application services to IMS, ensuring uninterrupted operations and optimal system performance. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>• Continuous IVR Provision</li> <li>• Enhanced User Experience</li> <li>• Roll out interface improvements and conduct regular application upgrades to maintain system relevance and align with emerging technological standards.</li> <li>• Dedicate 30 channels specifically for IMS, optimizing communication channels to support efficient and seamless operations.</li> <li>• Conduct remote training sessions for IMS staff, ensuring they are equipped with the necessary skills to effectively utilize the IVR application.</li> <li>• Provide 24/7 maintenance and technical support to guarantee maximum system uptime, addressing any issues promptly and minimizing disruptions.</li> </ul> | <ul style="list-style-type: none"> <li>• Ensured uninterrupted IVR application services to IMS, maintaining consistent communication capabilities.</li> <li>• Successfully rebranded and redesigned the UI, improving the overall user experience for IMS stakeholders.</li> <li>• System Upgrades Implemented</li> <li>• Optimized Communication Channels.</li> <li>• Remote Staff Training Conducted</li> <li>• Provided round-the-clock maintenance and technical support.</li> </ul> |

|         |                                     |
|---------|-------------------------------------|
| Period  | October 2020 – February 2021        |
| Project | Radio, SMS & Voice feedback Service |
| Donor   | BBC Media Action                    |
| Partner | BBC Media Action                    |

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|--------------------|--|
| <b>Location</b>    | Somaliland & Somalia   |
| <b>Description</b> | This project revolutionized audience engagement by offering an interactive platform accessible via short code 343. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>Establish an interactive platform enabling voice-based feedback and direct interaction to foster active engagement with the audience.</li> <li>Develop accessible means, like short code 343, allowing users to provide feedback, access information, and engage with the organization's initiatives conveniently.</li> <li>Enable voice recordings and direct conversations to gather audience opinions, enhancing feedback on radio programs and project activities.</li> <li>Provide a platform for disseminating diverse initiatives and activities undertaken by the organization, offering users easy access to relevant information.</li> </ul> | <ul style="list-style-type: none"> <li>Significant growth in the number of users engaging with the IVR system, indicating higher audience participation and interaction.</li> <li>Successful collection of voice-based feedback, showcasing an improved means of gathering opinions and thoughts from the audience.</li> <li>Efficient dissemination of diverse initiatives and projects, resulting in increased access to information for the audience.</li> <li>Successful implementation of a user-friendly short code system (short code 343) enabling easy access to the IVR instructions and interaction with the organization.</li> </ul> |

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| <b>Period</b>      | July 2012 - May 2013   |
| <b>Project</b>     | Youth Job Training   |
| <b>Donor</b>       | USAID  |
| <b>Partner</b>     | DAI  |
| <b>Location</b>    | Somaliland   |
| <b>Description</b> | This project involves setting up a Job and Business Information Service Center (JBISC) |

| Objective  | Achievements  |
|--|---|
| <ul style="list-style-type: none"> <li>Establish the Job and Business Information Service Center (JBISC) in partnership with HAVOYOCO.</li> <li>Recruit and register 500 job seekers to access center services.</li> <li>Train employees on the InfoMatch recruitment platform.</li> </ul> | <ul style="list-style-type: none"> <li>Successfully established the Job and Business Information Service Center (JBISC) in collaboration with HAVOYOCO.</li> <li>Registered and provided access to center services for 500 job seekers.</li> <li>Trained employees on the InfoMatch recruitment platform, facilitating job-matching.</li> </ul> |

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| <ul style="list-style-type: none"> <li>• Mobilize 100 businesses to participate in a Job Fair.</li> <li>• Promote job opportunities to job seekers.</li> <li>• Enhance economic growth and employment opportunities.</li> </ul> | <ul style="list-style-type: none"> <li>• Mobilized and engaged 100 businesses in a productive Job Fair.</li> <li>• Effectively promoted job opportunities to job seekers, enhancing their employment prospects.</li> <li>• Contributed to substantial economic growth and increased employment opportunities in the community.</li> </ul> |
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|-------------|--|
| Period      | January 2013 – March 2013  |
| Project     | Solid Waste Management   |
| Donor       | World Bank   |
| Partner     | IPE Global Africa  |
| Location    | Somaliland   |
| Description | This project aims to revolutionize waste management in Hargeisa by introducing recycling initiatives and leveraging public-private partnerships. |

| Objective  | Achievements   |
|--|--|
| <ul style="list-style-type: none"> <li>• Enhance the capabilities of both private and public sectors to ensure effective solid waste management, emphasizing recycling practices and awareness campaigns.</li> <li>• Formulate and execute policies and regulations focusing on waste segregation, taxation on plastic bags, and tax incentives for recycling factories, aimed at encouraging proper waste disposal and recycling initiatives.</li> <li>• Implement and monitor four identified waste recycling projects under Public-Private Partnerships (PPPs), aiming to create successful models for future replication and establishing sustainable waste management practices.</li> </ul> | <ul style="list-style-type: none"> <li>• Enhanced public awareness about waste as a valuable resource, promoting job creation and environmental benefits.</li> <li>• Adoption of community-driven waste separation practices, significantly reducing landfill dependency and fostering environmental improvement.</li> <li>• Documentation of key learnings and best practices from these projects, facilitating replication and expansion for similar ventures.</li> <li>• Market potential assessment for waste recycling, enabling sustainable and scalable waste management models.</li> </ul> |

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|---------|-------------------------|
| Period  | July 2012 – May 2013    |
| Project | Short Messaging Service |
| Donor   | US Embassy              |

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| Partner     | US Embassy   |
| Location    | Somalia  |
| Description | This project facilitates the purchase and distribution of short message service (SMS) messages in Somalia. |

| Objective  |
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| <ul style="list-style-type: none"> <li>Disseminate SMS messages provided by Partner in Somalia within 48 hours.</li> <li>Collect and provide feedback on Partner messages.</li> <li>Support goals and campaigns of project through SMS communication.</li> </ul> |

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| Period      | September 2016 – March 2017   |
| Project     | Accountability Feedback Mechanism in Somaliland   |
| Donor       | Marqaati  |
| Partner     | Marqaati  |
| Location    | Somaliland  |
| Description | This project establishes an Accountability Feedback Mechanism in Somaliland, which aims to enhance public engagement with the government by allowing citizens to submit complaints and receive responses. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>Establish an Accountability Feedback Mechanism in Hargeisa, Somaliland.</li> <li>Create a Government Portal for public complaints and government responses.</li> <li>Provide capacity building for government ministries to address issues like anti-corruption and good governance.</li> <li>Monitor and assess project outcomes to improve accountability, governance, and combat corruption.</li> </ul> | <ul style="list-style-type: none"> <li>Operationalization of an Accountability Feedback Mechanism in Hargeisa, Somaliland.</li> <li>Establishment of a Government Portal facilitating public complaints and government responses.</li> <li>Successful engagement through signed MoUs with various government offices.</li> <li>Delivery of capacity-building workshops for government ministries focusing on anti-corruption and governance enhancement.</li> <li>Collaboration with the Somaliland Anti-Corruption Commission for relevant initiatives.</li> </ul> |

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| Period | September 2021 – March 2022 |
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| <b>Project</b>     | Mobile Aggregator Services   |
| <b>Donor</b>       | CONCERN Worldwide  |
| <b>Partner</b>     | CONCERN Worldwide  |
| <b>Location</b>    | Somalia  |
| <b>Description</b> | This project integrates advanced features for delivering recorded media to registered users via phone calls. |

| Objective   | Achievements   |
|---|--|
| <ul style="list-style-type: none"> <li>• Increase the reach and engagement of educational content or awareness messages to a wider audience through phone-based communication.</li> <li>• Facilitate the efficient and timely distribution of essential information to registered beneficiaries.</li> <li>• Enable segmented communication by grouping beneficiaries based on demographics or interests for more tailored and effective outreach.</li> <li>• Establish a channel for collecting feedback from beneficiaries to gauge the effectiveness and relevance of the disseminated information.</li> <li>• Streamline operations by automating message scheduling, ensuring timely delivery without manual intervention.</li> </ul> | <ul style="list-style-type: none"> <li>• Successfully reached a broader audience, effectively disseminating educational content and awareness messages via phone-based communication.</li> <li>• Optimized the delivery of crucial information to registered beneficiaries, ensuring efficient and prompt access to content.</li> <li>• Tailored communication by categorizing beneficiaries, ensuring personalized outreach for increased impact.</li> <li>• Established a valuable feedback channel, enabling the collection of beneficiary responses to evaluate message effectiveness and relevance.</li> <li>• Implemented automated scheduling, ensuring punctual message delivery without manual intervention.</li> </ul> |

|                    |  |
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| <b>Period</b>      | August 2022 – December 2023  |
| <b>Project</b>     | Mobile Aggregator Services   |
| <b>Donor</b>       | NRC  |
| <b>Partner</b>     | NRC  |
| <b>Location</b>    | Somalia  |
| <b>Description</b> | This project integrates advanced features for delivering recorded media to registered users via phone calls. |

| Objective  | Achievements   |
|--|--|
| <ul style="list-style-type: none"> <li>• Increase the reach and engagement of educational content or awareness messages</li> </ul> | <ul style="list-style-type: none"> <li>• Successfully reached a broader audience, effectively disseminating educational content and</li> </ul> |

|  |   |
|--|---|
| <p>to a wider audience through phone-based communication.</p> <ul style="list-style-type: none"> <li>Facilitate the efficient and timely distribution of essential information to registered beneficiaries.</li> <li>Enable segmented communication by grouping beneficiaries based on demographics or interests for more tailored and effective outreach.</li> <li>Establish a channel for collecting feedback from beneficiaries to gauge the effectiveness and relevance of the disseminated information.</li> <li>Streamline operations by automating message scheduling, ensuring timely delivery without manual intervention.</li> </ul> | <p>awareness messages via phone-based communication.</p> <ul style="list-style-type: none"> <li>Optimized the delivery of crucial information to registered beneficiaries, ensuring efficient and prompt access to content.</li> <li>Tailored communication by categorizing beneficiaries, ensuring personalized outreach for increased impact.</li> <li>Established a valuable feedback channel, enabling the collection of beneficiary responses to evaluate message effectiveness and relevance.</li> <li>Implemented automated scheduling, ensuring punctual message delivery without manual intervention.</li> </ul> |
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| <b>Period</b>      | January 2021 – April 2021   |
| <b>Project</b>     | Mobile Early Warning System – MEWS  |
| <b>Donor</b>       | World Vision  |
| <b>Partner</b>     | World Vision  |
| <b>Location</b>    | Somaliland  |
| <b>Description</b> | This project aims to support 118,000 people in regions of Somaliland, by focusing on creating a functional mobile-based early warning system to enhance forecasting and response to droughts and climatic shocks. |

| <b>Objective</b>  | <b>Achievements</b>  |
|---|--|
| <ul style="list-style-type: none"> <li>Develop a functional mobile-based early warning system for Somaliland.</li> <li>Improve forecasting capabilities for droughts, market prices, livestock diseases, weather patterns, pasture, and water availability.</li> <li>Enhance access to early warning notifications and other services through mobile technology.</li> <li>Connect humanitarian agencies, government, and communities to a wealth of information related to early warning and emergency management.</li> </ul> | <ul style="list-style-type: none"> <li>Developed a functional mobile-based early warning system for enhanced disaster preparedness.</li> <li>Strengthened the ability to forecast droughts, market conditions, livestock health, weather patterns, pasture availability, and water resources.</li> <li>Facilitated improved access to timely early warning alerts and a range of mobile services.</li> </ul> |



|  |  |
|--|--|
| <ul style="list-style-type: none"> <li>Support planning and response efforts in response to climatic shocks, particularly in the Sool, Sanaag, and Awdal regions of Somaliland.</li> </ul> |  |
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|-------------|---|
| Period      | July 2021 – August 2022   |
| Project     | Mobile Early Warning System – MEWS  |
| Donor       | NADFOR  |
| Partner     | Oxfam   |
| Location    | Somaliland  |
| Description | This project involves Shaqodoon's ongoing support for NADFOR through hosting, maintenance, and technical assistance for the MEWS application. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>Ensure uninterrupted hosting services for the MEWS application to support NADFOR's mobile early warning system.</li> <li>Provide round-the-clock maintenance and technical support to guarantee the optimal functioning of the MEWS application.</li> <li>Sustain the management and maintenance of NADFOR's short code for seamless and reliable service delivery.</li> </ul> | <ul style="list-style-type: none"> <li>Provided continuous hosting services for the MEWS application, ensuring beneficiaries' access to critical early warning information.</li> <li>24/7 Maintenance</li> <li>Effectively managed and maintained NADFOR's short code, contributing to the consistent and reliable operation of the mobile early warning system.</li> </ul> |

|             |   |
|-------------|---|
| Period      | November 2020 – January 2023  |
| Project     | Mobile Aggregator Services  |
| Donor       | VIAMO   |
| Partner     | VIAMO   |
| Location    | Kenya   |
| Description | This project provides on-demand mobile gateway services, specifically Interactive Voice Response (IVR), for VIAMO's mobile technology-based projects. |

| Objective  | Achievements   |
|--|--|
| <ul style="list-style-type: none"> <li>Facilitate VIAMO's procurement of on-demand mobile gateway services.</li> </ul> | <ul style="list-style-type: none"> <li>Successful procurement and integration of on-demand IVR services for VIAMO projects.</li> </ul> |

|   |  |
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| <ul style="list-style-type: none"> <li>• Integrate IVR gateways with VIAMO's cloud delivery applications for seamless inbound and outbound traffic services.</li> <li>• Set up and allocate short codes to enhance VIAMO's mobile technology-based projects.</li> <li>• Provide ongoing support and maintenance for short code and gateway services.</li> <li>• Deliver detailed Call Detail Records (CDR) for each IVR delivery, promoting transparency and accountability.</li> </ul> | <ul style="list-style-type: none"> <li>• Seamless integration of IVR gateways with VIAMO's cloud delivery applications.</li> <li>• Efficient allocation and management of short codes to enhance mobile projects.</li> <li>• Ongoing support and maintenance, ensuring optimal functionality of short code and gateway services.</li> <li>• Establishment and maintenance of a reliable SIP link, E1, and gateway services.</li> <li>• Regular delivery of detailed Call Detail Records (CDR) for transparent IVR operations.</li> </ul> |
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| Period      | July 2014 – June 2017  |
| Project     | Somalia Stability Fund - SMS/Voice based Beneficiary Feedback Service Provision  |
| Donor       | Multi-donor Fund   |
| Partner     | Adam Smith International   |
| Location    | Somaliland & Somalia   |
| Description | This project establishes an SMS and voice feedback system to enhance transparency and accountability, allowing over 2,000 beneficiaries and 19 partner organizations to send feedback, suggestions, and inquiries, promoting community engagement and empowerment. |

| Objective   | Achievements  |
|---|---|
| <ul style="list-style-type: none"> <li>• Establish a pilot SMS and voice feedback system to solicit targeted feedback from program beneficiaries and the community.</li> <li>• Configure SMS gateways for multiple Somali telecom companies to facilitate two-way communication.</li> <li>• Provide a toll-free short code for use across various telecommunications companies.</li> <li>• Expand the service to new project locations and implementing partners in Somalia.</li> </ul> | <ul style="list-style-type: none"> <li>• Successful implementation of the SMS and voice feedback system, allowing over 2,000 beneficiaries and 19 partner organizations to send feedback, suggestions, and inquiries.</li> <li>• Increased transparency and accountability in donor-funded community development programs, empowering communities to make their voices heard.</li> <li>• Leveraging high mobile phone penetration rates in Somalia to promote community participation and transparency in decision-making processes.</li> <li>• Enhanced accountability and responsiveness to beneficiaries' views and concerns.</li> </ul> |